

User Guide

PANYNJ: PONYA Plates Tenant Portal

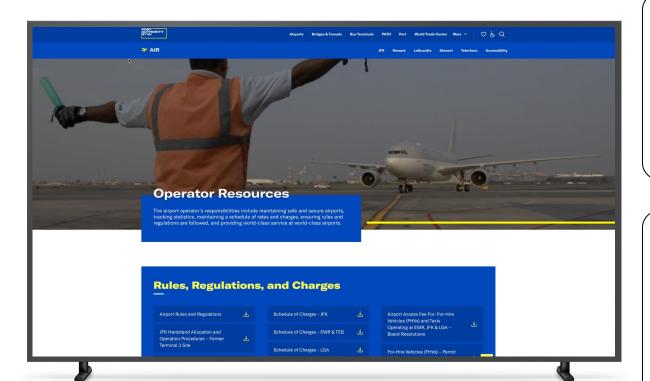
Table of Contents

 1. Log into the Tenant Portal
 2. Create a New Application
 3. Create a Renewal Application

 4. Create a Replacement Application
 5. List Views / Reports
 6. Additional Email Notifications

Log into the Tenant Portal

Requesting Access



Instructions

- Go to Operator Resource Page: https://www.panynj.gov/airports/en/ operator-resources.html
- Scroll down to Airside Vehicle
 Credentials



- You can follow up on your Request for access by emailing: PAPDSA@PANYNJ.GOV
- You must have a valid tenant profile to register. If your company is new and doesn't have a tenant profile contact the security office at PAPDSA@PANYNJ.GOV for further instructions

Requesting Access

AIR **Airside Vehicle Credentials** PONYA Plate Credentials for Vehicles Operating in the Air Operations Areas at JFK, LGA and EWR All vehicles authorized unescorted access to the air operations areas (AOA) at John F. Kennedy International Airport (JFK), LaGuardia Airport (LGA) and Newark Liberty International Airport (EWR) operated by airlines, tenants, vendors, government entities, PANYNJ departments, and any other parties must be properly registered, inspected, and approved by the Port Authority and equipped with a valid airport license plate (commonly referred to by its original name, Port of New York Authority or "PONYA" plate) and current inspection sticker, both of which are issued by the Port Authority Police Department (PAPD). See Chapter VII of the Airport Rules and Regulations. The documents referenced below detail the procedure for obtaining a new PONYA plate and an inspection sticker. This procedure includes an online application completed by the vehicle owner/operator, and an annual vehicle inspection completed by the PAPD. **Online Application System** If you or your organization need to obtain a new PONYA Plate or renew an existing one by obtaining a new annual inspection sticker, you must submit an application through the digital PONYA Plate System, which can be accessed HERE for existing external users, and HERE for existing Port Authority users. If this is your first time accessing the PONYA Plate System, you must first submit a request for access by completing this brief form. Your request for access will be reviewed by PAPD Motor Vehicle Inspectors. If they grant access, you will receive an email with a temporary password and instructions for registering in the PONYA Plate System. Additional Information The following documents will assist you in understanding PONYA Plate requirements, how to obtain access to the PONYA Plate System, how to enter information in the PONYA Plate system, and the requirements to pass a vehicle inspection: • Final - Technology Workgroup Technical Report 2023: The report includes evaluation of Commercially Available vehicles to be added to the Zero Emission Airside Vehicle Rule.

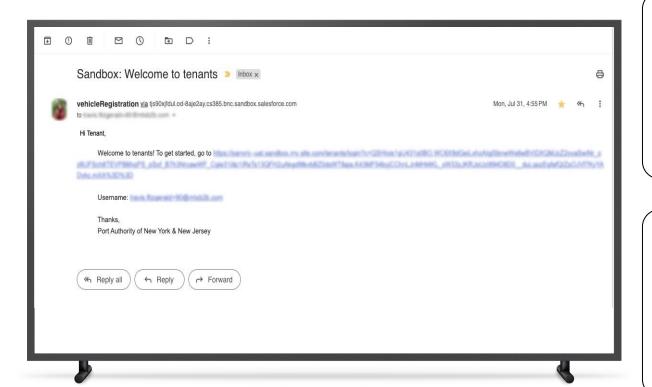
Instructions

- After scrolling to the Airside Vehicle Credentials section locate and Click on "this brief form"
- You will be navigated to the "PONYA System Access Request" and need to complete that form.



- You can follow up on your Request for access by emailing: PAPDSA@PANYNJ.GOV
- You must have a valid tenant profile to register. If your company is new and doesn't have a tenant profile contact the security office at PAPDSA@PANYNJ.GOV for further instructions

Tenant Portal Welcome Email



Instructions

- Once your request for access is accepted you will receive a welcome email.
- Click on the link in the Welcome Email to get started.
- You'll be prompted to enter a new password for your user.
- Enter your new password and press the Change Password.

- You will need Salesforce
 Authenticator App downloaded on your phone to complete the registration.
- Your Username is your email.

Tenant Portal Welcome Email



Instructions

- Next you will need to log out of the portal by selecting the log out button on the top right of the screen. You should be navigated back to the portal log in screen.
- You will next need to setup the Authenticator App.

Key Points

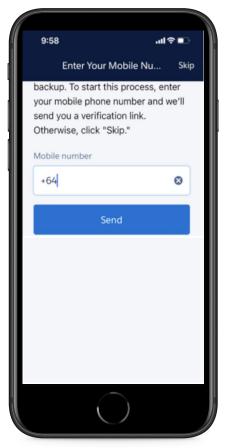
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Instructions

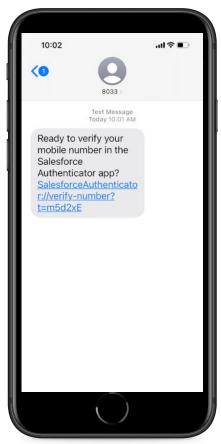
- From your Mobile Device in Google Play or the App Store, enter 'Salesforce Authenticator' in the search bar.
- Choose 'Salesforce Authenticator'
- Once downloaded, find the app icon on your phone, and select to open the app.

- Make sure you are looking for the right app.
- The icon you should see and the app name is 'Salesforce Authenticator'
- The Salesforce Authenticator app is free to use.
- This app is available through both <u>Google Play</u> (for Android phone users) and the <u>App Store</u> (for Apple).

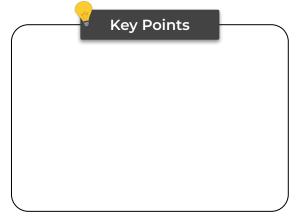


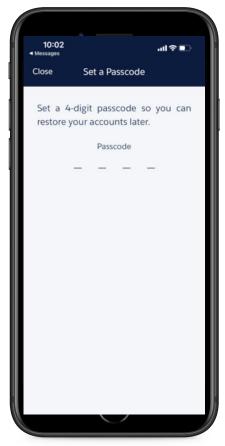
- Open the Salesforce Authenticator app on your mobile device.
- If you're opening the app for the first time, you see a tour of the app's features.
 Take the tour, or go straight to adding your Salesforce account to the app.
- Next you will need to enter your mobile number and hit send



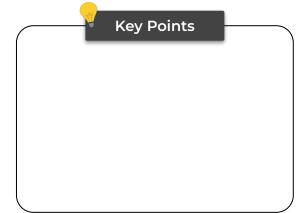


- Navigate to your Text Messages
- Now click on the link in the text. This will take you to the 'Set a Passcode' screen

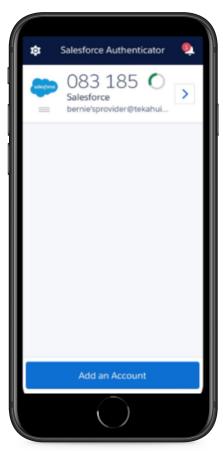




- Create your passcode, this can be any 4 digit code.
- Your app is now fully set up and ready to connect to



Connect Tenant Portal to Authenticator App



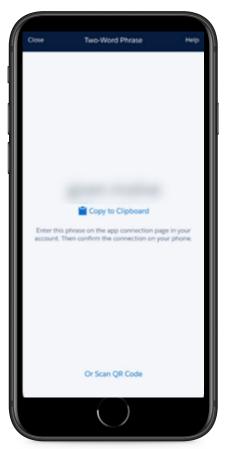
Instructions

 Now go back to the Authenticator App and from the main screen of the app click on the blue button to 'Add an Account'

Key Points

 You would have already need to complete the steps to install the Salesforce Authentication app and synced it to your phone number.

Connect Tenant Portal to Authenticator App



Instructions

 This is the unique two-word phrase that the Authenticator App has generated

Key Points

 You would have already need to complete the steps to install the Salesforce Authentication app and synced it to your phone number.

Connect Tenant Portal to Authenticator App



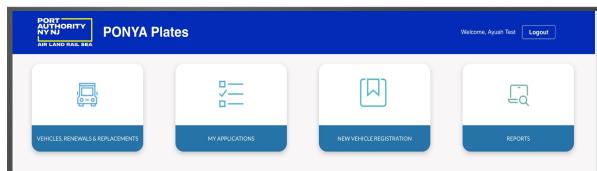
Instructions

- Open the portal login page and enter your username & password then Click the Login button
- Follow the steps in the Authenticator App pop up screen and use the two-phrase word to complete the login process In your browser window
- Click Connect
- On you mobile device the Authenticator app you see details about the account you're connecting
- To complete the account connection, tap Connect in the app

Key Points

Your Username can be found in the
 Welcome Email referenced previously

PONYA Plates Tenant Portal Home Screen



Self Help Informatio

The following documents will assist you in understanding PONYA Plate requirements, how to obtain access to the PONYA Plate System, how to enter information in the PONYA Plate system, and the requirements to pass a vehicle inspection:

- PONYA Plate Frequently Asked Questions: A broad overview of the PONYA Plate process.
- · PONYA Plate System User Manual: A step-by-step guide to the digital PONYA Plate System for fleet owners/operators.
- PONYA Plate System User Training Private Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for private fleet owners/operators.
- . PONYA Plate System User Training Government Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for government entities.
- . PONYA Plate Vehicle Inspection Checklist: A list of the elements PAPD Motor Vehicle Inspectors check during the vehicle safety inspection required to obtain or renew a PONYA Plate.
- Need Help2 Click here to fill in a brief form if you have questions about the PONYA Plate process, the PONYA Plate System, or the Zero Emission Airside Vehicle (ZEAV) rule. A Port Authority staff member will review your question and get back to you.

Zero Emission Airside Vehicle Rule

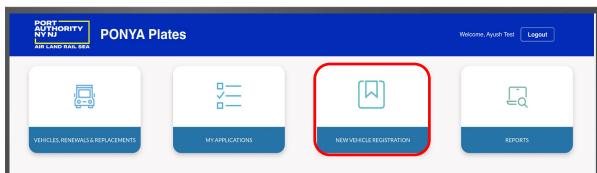
Starting in July 2022, certain motorized PONYA-Plated vehicles are subject to the Port Authority's Zero-Emission Airside Vehicle (ZEAV) Rule, the goal of which is to phase-out internal combustion engine vehicles that operate on the airside by 2030, subject to the commercial availability of zero-emission models, the operational feasibility of zero-emission models and the availability of charging/refueling stations. See Chapter XIX of the Airport Rules and Regulations. The digital PONYA Plate application requires the fleet owner/operator to enter information about the vehicle that is relevant to the applicability of and compliance with the ZEAV Rule. Please refer to the PONYA Plate System User Manual for more information.

Instructions

 After completing the authentication logged in the user will be taken to the PONYA Plates Tenant Portal Home Screen



- Users can access 4 options from the home page.
 - Vehicles Renewals & Replacements
 - My Applications
 - . New Vehicle Registration
 - . Reports.
- Self Help Information is displayed at the bottom of the home screen.



Self Help Information

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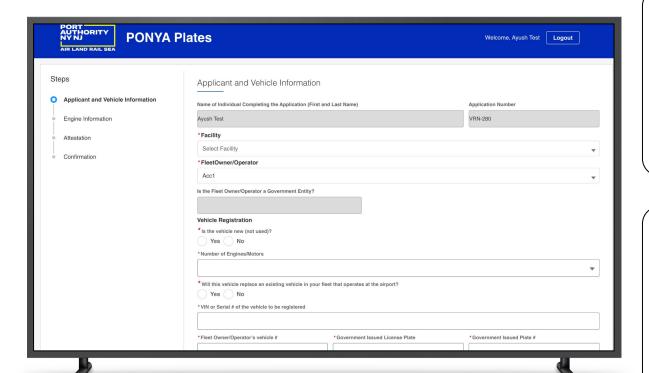
Instructions

- From the Home Screen click on the New Vehicle Registration Tile
- Once Clicked it will navigate the user to the new registration application screen.



Look for this symbol for helpful tips.

Hover over or click on the symbol to reveal the tip.



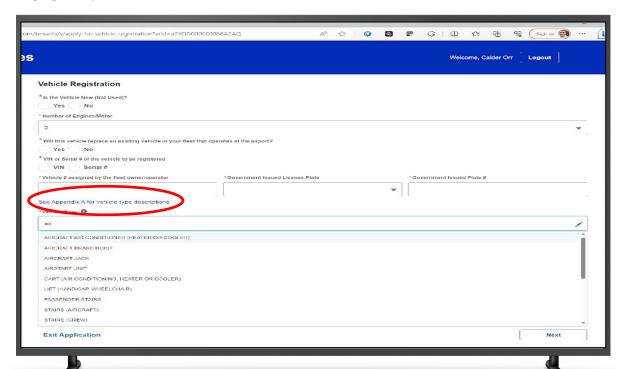
Instructions

- Go through the new registration application and complete all of the required fields for applicant and vehicle information
- Depending on your answers to the questions on the new application form other questions may become available to answer.
- Once all questions have been answered move on to page 2 by pressing Next.



- Depending on your answers the system will determine if your vehicle registration is Eligible or Not Eligible. This will happen on submit.
- The Vehicle Type that is selected is very important in the system logic. There is a hyperlink to Appendix A of the manual for vehicle type descriptions.

cont...

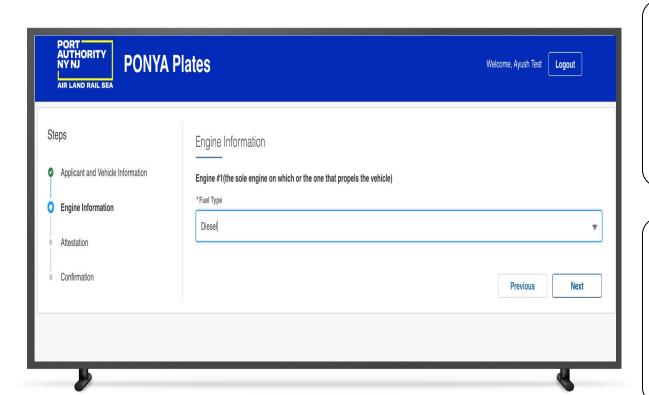


Instructions

when typing in or selecting fields some list like "Vehicle Type" are controlled. Type in the field to narrow down your selection.

Key Points

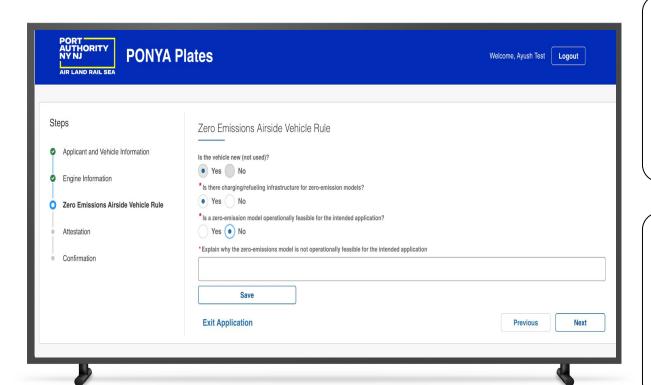
 Use the hyperlink to Appendix A for help determining vehicle type.



Instructions

Answer the Fuel Type question and press
 Next

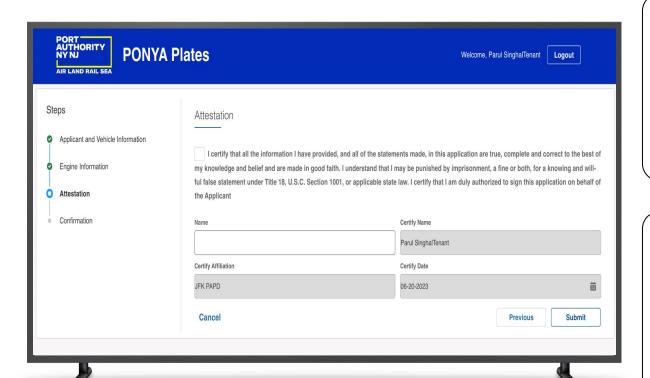
- Vehicles can have 0,1, or 2 engines. If vehicle has 0 engines they will not be required to answer this Fuel Type question.
- You will be required to complete the Fuel Type for each engine.



Instructions

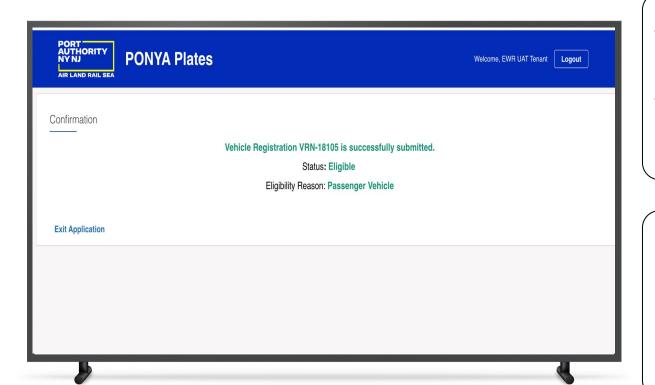
- Depending on the answers you gave prior you may see the Zero Emissions Airside
 Vehicle Rule screen.
- Answer the questions and then press Next.

- System will pre-populate the "Is the vehicle new (not used)?" answer that you provided on the initial application screen.
- For Technical Guidance on the Zero Emission Airside Vehicle Rule consult the Airport Rules and Regulations and the PONYA Plate System User Manual linked on the homescreen



- Next the user will complete the Attestation by selecting the I certify check box & typing their name in the Name field.
- Once that is completed press submit to submit your new vehicle registration application.





Instructions

- The final page is for the user to view a confirmation that their application has been successfully submitted.
- Press Cancel to leave the screen and return to the home page.

- It will show the Status of the application.
- It will also show an eligibility reason
- The VRN # will also be displayed

Create a Renewal Application

Vehicle Application Submission Email

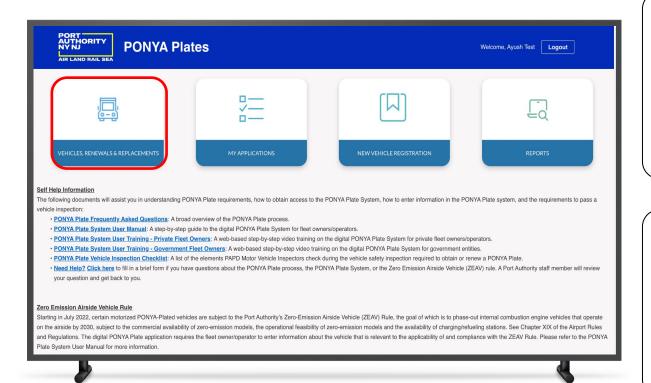


Instructions

- Regardless of Eligibility you will get an email notification.
- The status will be listed in the email as well as in your MY Applications list on the dashboard
- This means the application is being reviewed by the MVI office and you will receive an email for next steps.



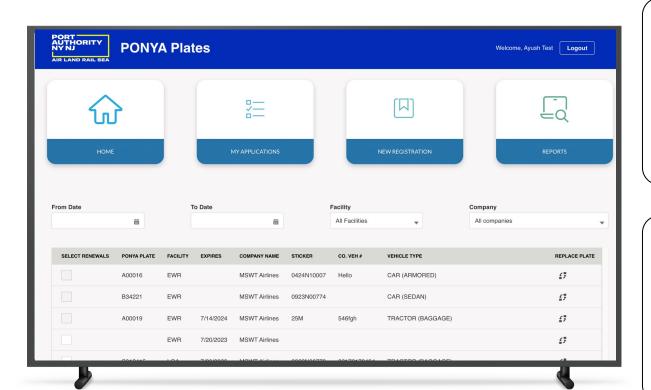
- Subject: Port Authority Application
 Status VRN-386 Inspection Passed
- Sender: MVI/MVA Agent
- If it has been more than a week for an eligible application, you can check status online to make sure you didn't miss the email notice or contact your MVI office.



- From the Home Screen click on Vehicles,
 Renewals, & Replacement tile
- Once Clicked it will navigate the user to the Vehicles, Renewals, & Replacement screen.





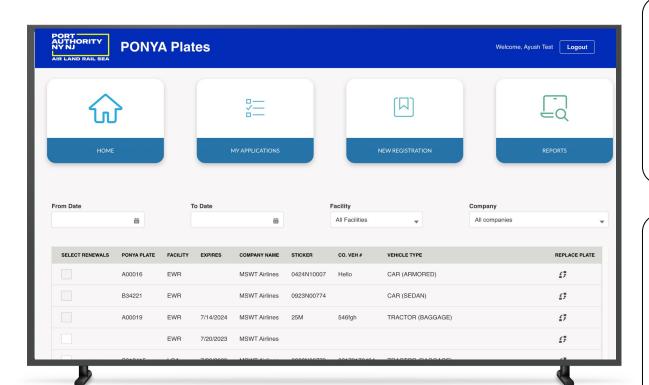


Instructions

 A list of vehicles that can be renewed will be displayed.

Key Points

 Use the filters to narrow down the list of vehicles displayed.



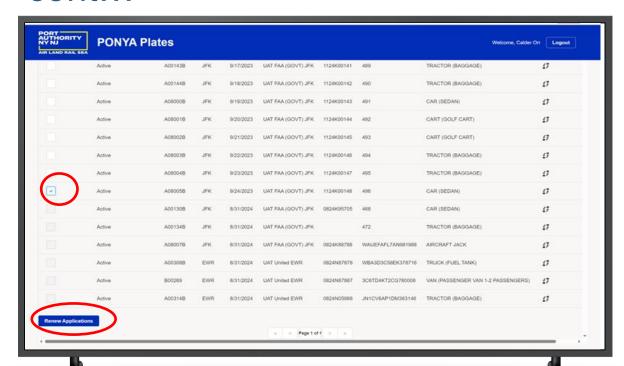
Instructions

- This screen will show a list of vehicles that the applicant can select for renewals.
- To select a vehicle check the Select Renewal check box.
- Once they have selected the vehicles they would like to renew they would click on the Renew Applications button at the bottom left of the screen.

Key Points

 User can select up to 25 vehicles to select for registration renewals at once.

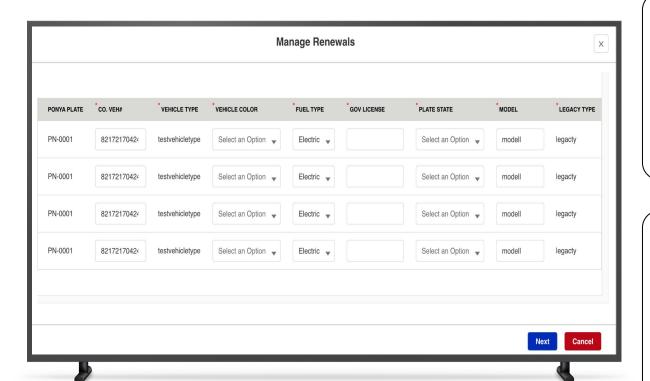
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Instructions

 Continuation of screen 2 showing the check box selected and the Renew Application button.

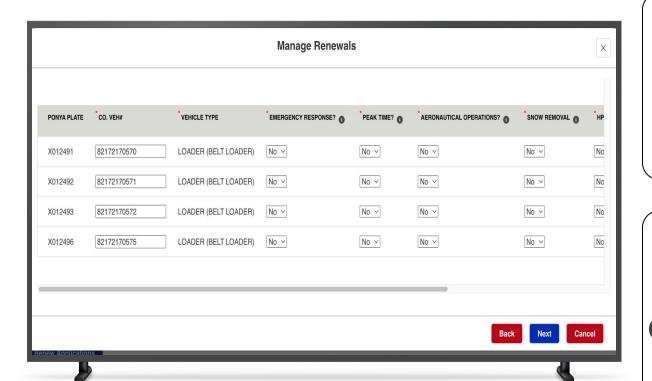




Instructions

- Once the Renew Applications button has been clicked it will display the vehicles selected in a grid.
- It will prepopulate vehicle information.
 However, the user is able to review/edit fields as needed. Click Next

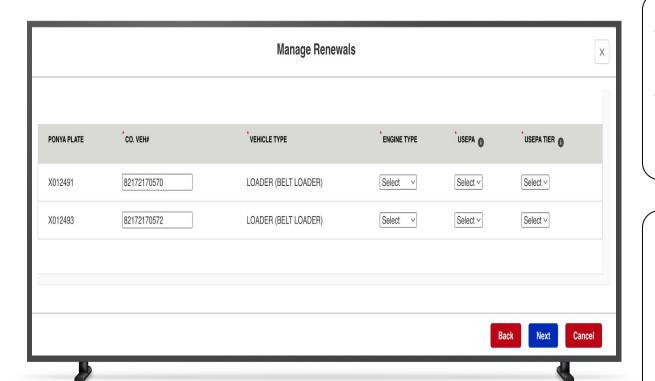
- Editable fields on this screen are:
 - o Co. Veh#
 - Vehicle Color
 - Fuel Type
 - Gov License
 - Plate State
 - Model



Instructions

- Once the Next button has been clicked it will display the vehicles selected in another grid
- It will prepopulate vehicle information.
 However, the user is able to review/edit fields as needed.

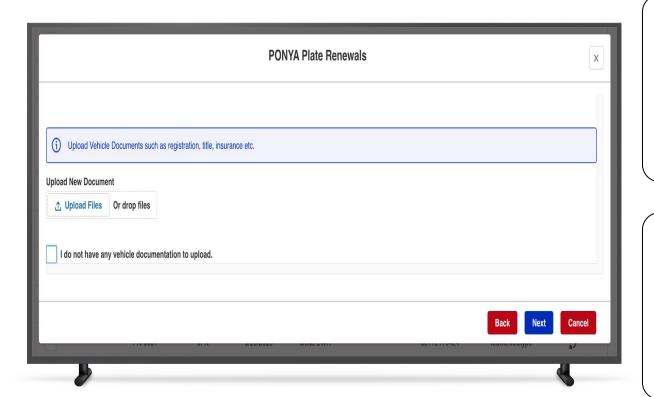
- Editable fields on this screen are:
 - Co. Veh#
 - o 6 Eligibility Questions
 - Engine Year
- Hover over or click the information symbol for explanatory text.



Instructions

- Once the Next button has been clicked it will display the vehicles selected in a grid that still require additional information.
- It will prepopulate vehicle information.
 However, the user is able to review/edit fields as needed.

- Editable fields on this screen are:
 - Co. Veh#
 - Engine Type
 - USEPA
 - USEPA Tier

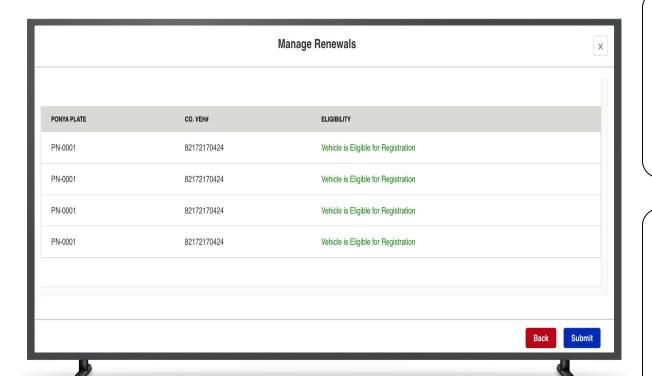


Instructions

- Next the user would be able to upload any documentation.
- If they do not have any documents to upload the user will select the checkbox and click the next button.

Key Points

 If you are unsure if you need to upload documents it is recommended to contact the MVI Office at your airport for clarification.



Instructions

- Next the user will see a screen that lists the applications that they would like to submit.
- The list will display if the applications are Eligible for registration.
- The user can go back or if they are ready they can submit all of the eligible renewal applications.

Key Points

 If a vehicle is deemed ineligible and you would like clarification on the status messaging reachout to Zero-Emission Airside Vehicle coordinator at zeGSE@panyni.gov

Vehicle Application Submission Email



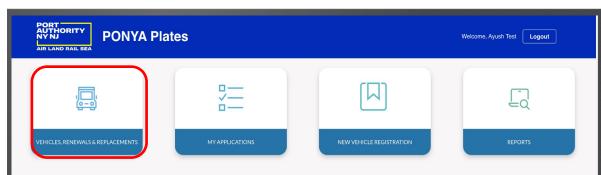
Instructions

- Regardless of Eligibility yea will get an email notification.
- The status will be listed in the email as well as in your MY Applications list on the dashboard
- This means the application is being reviewed by the MVI office and you will receive an email for next steps.

- Subject Por Almonty Application
 Status VRN-386 Inspection Passed
- Sender: MVI/MVA Agent
- If it has been more than a week for an eligible application, you can check status online to make sure you didn't miss the email notice or contact your MVI office.

Create a Replacement Application

Create a Replacement Registration Application



Self Help Information

The following documents will assist you in understanding PONYA Plate requirements, how to obtain access to the PONYA Plate System, how to enter information in the PONYA Plate system, and the requirements to pass a vehicle inspection:

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- PONYA Plate Vehicle Inspection Checklist: A list of the elements PAPD Motor Vehicle Inspectors check during the vehicle safety inspection required to obtain or renew a PONYA Plate.
- Need Help? Click here to fill in a brief form if you have questions about the PONYA Plate process, the PONYA Plate System, or the Zero Emission Airside Vehicle (ZEAV) rule. A Port Authority staff member will review your question and get back to you.

Zero Emission Airside Vehicle Rule

Starting in July 2022, certain motorized PONYA-Plated vehicles are subject to the Port Authority's Zero-Emission Airside Vehicle (ZEAV) Rule, the goal of which is to phase-out internal combustion engine vehicles that operate on the airside by 2030, subject to the commercial availability of zero-emission models, the operational feasibility of zero-emission models and the availability of charging/refueling stations. See Chapter XIX of the Airport Rules and Regulations. The digital PONYA Plate application requires the fleet owner/operator to enter information about the vehicle that is relevant to the applicability of and compliance with the ZEAV Rule. Please refer to the PONYA Plate System User Manual for more information.

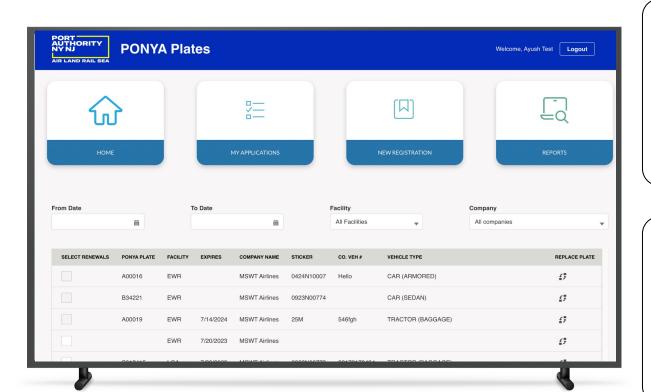
Instructions

- From the Home Screen click on Vehicles,
 Renewals, & Replacement tile
- Once Clicked it will navigate the user to the Vehicles, Renewals, & Replacement screen.



This is the same area used for Renewals



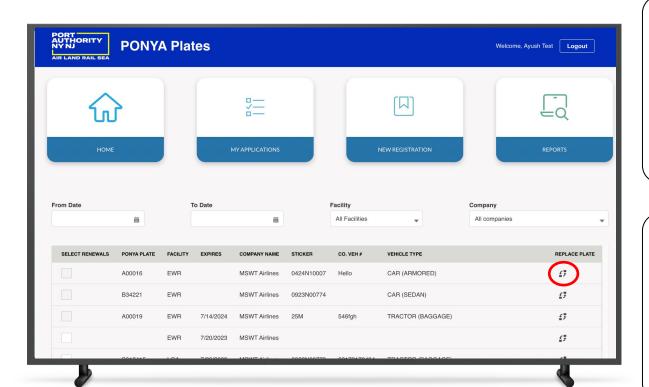


Instructions

 A list of vehicles that can be selected for replacement or renewal will be displayed.

Key Points

 Use the filters to narrow down the list of vehicles displayed.



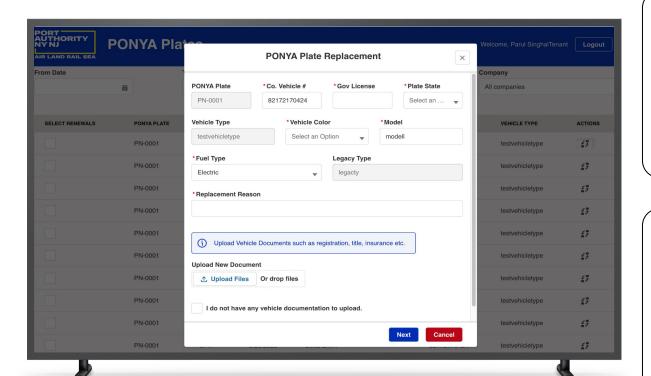
Instructions

- Select the icon in the Replace Plate column for the vehicle that needs replacement.
- The replacement screen will pop up.



Key Points

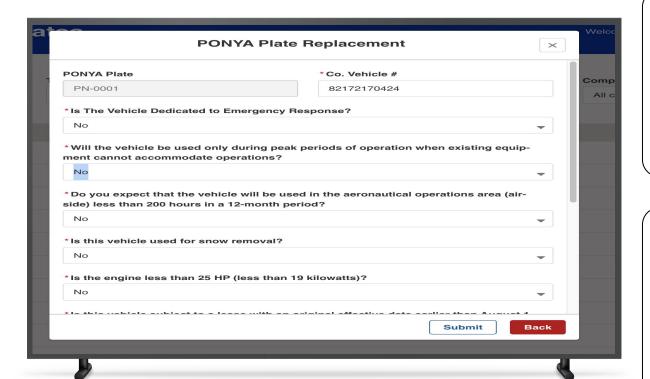
 Replacements can only be done one at a time.



Instructions

- Review and complete the required fields on the replacement screen. The user will need to add a replacement reason
- If you do not have any documents to upload select checkbox that you do not have anything to upload.
- Once all required fields have been complete click Next





Instructions

- The applicant and vehicle information should prepopulate. Go through the replacement registration application fields and verify/edit fields as needed.
- Once all questions are completed click the submit button.





Instructions

- Once submitted you will be navigated back to the Vehicles, Renewals, and Replacements.
- There should be a notification on the top of the screen.

- You should be able to see the VRN#, See if your Application Status is Eligible or Ineligible, and the Status Reason.
- If you miss the pop-up navigate back to the Home screen then click My Applications which will show all your applications.

Vehicle Application Submission Email



Hello.

Your vehicle registration application (VRN-487) is ELIGIBLE to proceed to the next step in the registration process. The Port Authority will contact you by email regarding next steps.

Please access the application status at the following link <u>Vehicle</u>
Registration

Instructions

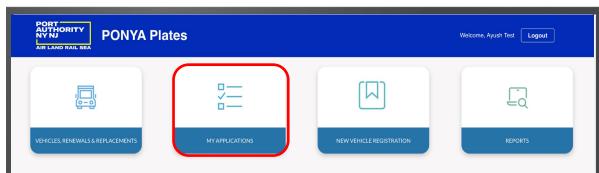
- Regardless of Eligibility you will get an email notification.
- The status will be listed in the email as well as in your MY Applications list on the dashboard
- This means the application is being reviewed by the MVI office and you will receive an email for next steps.



- Subject: Port Authority Application
 Status VRN-487 Eligible
- Sender: MVI/MVA Agent
- If it has been more than a week for an eligible application, you can check status online to make sure you didn't miss the email notice or contact your MVI office.

List View/Reports

View a List of Applications by Status



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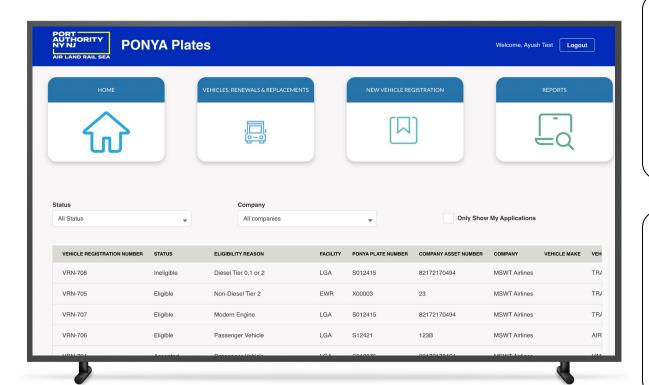
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Instructions

- From the Home Screen click on the My Applications Tile
- Once Clicked it will navigate the user to a list of all registration applications



List of all Applications by Status

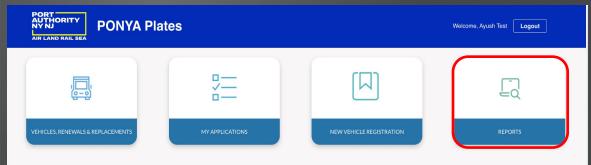


Instructions

- Once the user clicks on the My Applications tile they will be navigated to a list of all of their applications.
- This list will show the applicant all applications and their status.

- The User is able to click into a vehicle registration from the list and view additional information.
- If the application is in Draft status then the user will be able to open and edit the application and submit.

Reports



Self Help Information

The following documents will assist you in understanding PONYA Plate requirements, how to obtain access to the PONYA Plate System, how to enter information in the PONYA Plate system, and the requirements to pass a vehicle inspection:

- PONYA Plate Frequently Asked Questions: A broad overview of the PONYA Plate process.
- · PONYA Plate System User Manual: A step-by-step guide to the digital PONYA Plate System for fleet owners/operators.
- PONYA Plate System User Training Private Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for private fleet owners/operators.
- . PONYA Plate System User Training Government Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for government entities.
- PONYA Plate Vehicle Inspection Checklist: A list of the elements PAPD Motor Vehicle Inspectors check during the vehicle safety inspection required to obtain or renew a PONYA Plate.
- Need Help? Click here to fill in a brief form if you have questions about the PONYA Plate process, the PONYA Plate System, or the Zero Emission Airside Vehicle (ZEAV) rule. A Port Authority staff member will review your question and get back to you.

Zero Emission Airside Vehicle Rule

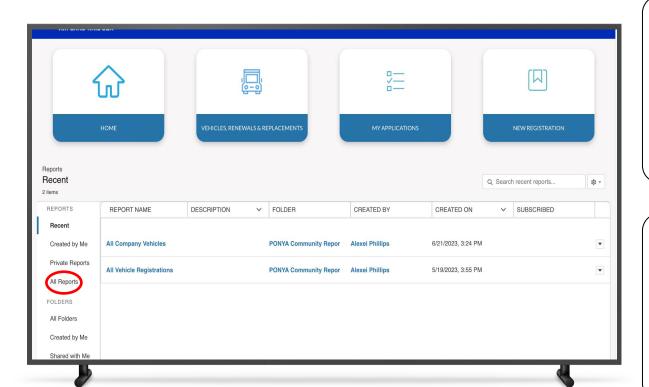
Starting in July 2022, certain motorized PONYA-Plated vehicles are subject to the Port Authority's Zero-Emission Airside Vehicle (ZEAV) Rule, the goal of which is to phase-out internal combustion engine vehicles that operate on the airside by 2030, subject to the commercial availability of zero-emission models, the operational feasibility of zero-emission models and the availability of charging/refueling stations. See Chapter XIX of the Airport Rules and Regulations. The digital PONYA Plate application requires the fleet owner/operator to enter information about the vehicle that is relevant to the applicability of and compliance with the ZEAV Rule. Please refer to the PONYA Plate system User Manual for more information.

Instructions

 User can select the Reports tile to navigate to any reports the user would like to open



Reports

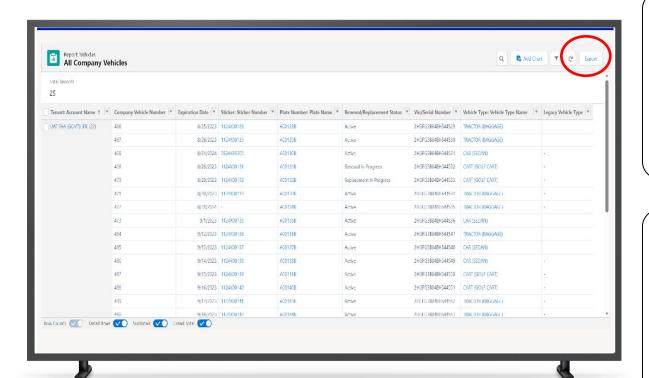


Instructions

- The current Reports available default.
 Currently you cannot create additional reports.
- Click the All Reports tab to see the available report functions.



Example of a Salesforce Report



Instructions

- Once in the Report you can sort and filter.
- You can export the report to Excel using the Export button in the top right.

Key Points

 There are different Export options so decide which one works best for your use.

Additional Email Notifications

Vehicle Application is Eligible



Hello,

Your vehicle registration application (VRN-487) is ELIGIBLE to proceed to the next step in the registration process. The Port Authority will contact you by email regarding next steps.

Please access the application status at the following link <u>Vehicle</u> <u>Registration</u>

Instructions

 Once the vehicle application is submitted and the system determines it is Eligible you will receive this email.



Vehicle Application is Ineligible



Hello,

Your vehicle registration application (VRN-484) was submitted. The vehicle is INELIGIBLE for a PONYA Plate registration because the vehicle does not meet the requirements of the Zero-emission Airside Vehicle Rule.

Used Emmision Vehicle

Please access the application status at the following link <u>Vehicle</u> <u>Registration</u>

Instructions

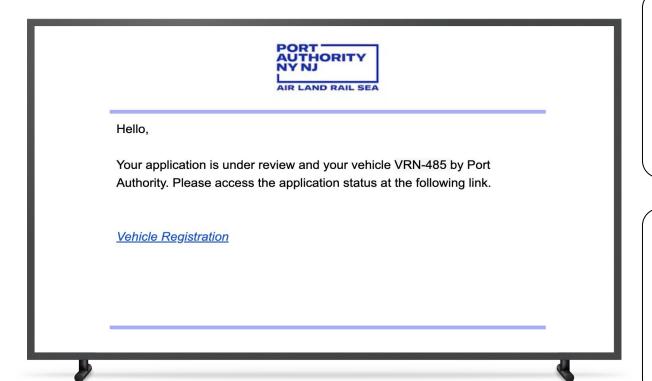
Once the vehicle application is submitted and the system determines it is Ineligible you will receive this email.



Key Points

You will be able to see the reason the vehicle was determined to be Ineligible in the email. In this example the reason it is deemed ineligible was that it is a Used Emission Vehicle.

Vehicle Application is Under Review



Instructions

 Once the vehicle application is submitted and the system determines it is Under Review then you will receive this email.



Key Points

Your application will be reviewed by Port Authority and you will be given a decision on the application status once the review has been completed.

Application Accepted & Ready For Inspection



Hello,

Your application has been accepted and your vehicle VRN-385 has been cleared for inspection. Please contact the Motor Vehicle Office at your respective facility to schedule an inspection at your convenience:

JFK MVI: (718) 244-4353, MVA: (718) 244-4350

LGA MVI: (718) 533-5671 EWR MVI: (973) 961-6324

Please note that vehicle inspection hours are 6am-4pm at JFK and EWR, and 6am-2pm at LGA. Please access the application status at the following link *Vehicle Registration*

Instructions

Once your eligible application is reviewed and accepted by the MVI office you will get a notice to schedule the inspection.



Key Points

 It should take less than I week from application submission to notice for inspection.

Application Rejected



Hello,

Your vehicle VRN-269 has been rejected. The reason why it was rejected was the following:

Missing Documentation

If you have any questions, please contact the Motor Vehicle Office at your respective facility:

JFK MVI: (718) 244-4353, MVA: (718) 244-4350

LGA MVI: (718) 533-5671 EWR MVI: (973) 961-6324

Please access the application status at the following link Vehicle

Registration

Instructions

 Once your eligible application is reviewed and rejected by the MVI.You will need to view the rejection reason and resubmit after fixing the issue.



- Common reasons for rejection by MVI review are usually to missing vehicle documents like valid registration or insurance.
- You should be able to see a rejection reason on the email. In this example the rejection reason was "Missing Documentation"

Vehicle Inspection Failed



Hello,

Your vehicle VRN-191 has not passed inspection.

If you have any questions, please contact the Motor Vehicle Office at your respective facility:

JFK MVI: (718) 244-4353, MVA: (718) 244-4350

LGA MVI: (718) 533-5671 EWR MVI: (973) 961-6324

Please access the application status at the following link <u>Vehicle</u>

Registration

Instructions

 Once the inspection is complete and it has failed you will get this email.



Key Points

If your vehicle failed the inspection you will need to reach out to the Motor Vehicle Office at your facility and find out the reason of the failure and fix the issue and resubmit.

You should be able to find the vehicle registration in the portal and resubmit once vehicle issues have been fixed.

Vehicle Inspection Passed



Hello,

The vehicle registration application status is now Inspection Passed for VRN-465.

Please access the application status at the following link: <u>Vehicle</u> <u>Registration</u>

Instructions

 Once the inspection is complete and has passed then you will get this email.



Key Points

 Once your vehicle has passed inspection the inspector should have provided the vehicle with the new plate and or registration sticker.

This Concludes the User Guide