

**Olivencia, Mildred**

---

**From:** [REDACTED]  
**Sent:** Monday, November 16, 2015 5:17 PM  
**To:** Olivencia, Mildred  
**Cc:** Torres-Rojas, Genara; Van Duyne, Sheree; Ng, Danny; Shalewitz, William  
**Subject:** Freedom of Information Online Request Form

Information:

First Name: michael  
Last Name: thiel  
Company: Personal  
Mailing Address 1: [REDACTED]  
Mailing Address 2:  
City: [REDACTED]  
State: [REDACTED]  
Zip Code: [REDACTED]  
Email Address: [REDACTED]  
Phone: [REDACTED]  
Required copies of the records: Yes

List of specific record(s):

Any and all documents related to Citation T031215482201 06-03-12 which should include, but not be limited to, the following: 1 transcripts of telephone calls between THIEL and PA disputing the above mentioned citation 2 photographic evidence of violation which was refused in aforementioned telephone calls 3 letter from THIEL to PA Executive Director regarding the above mentioned citation 4 any internal PA communication regarding citation T031215482201 or letter to PA ED regarding the matter 5 documented procedures showing resolution process for citations and documented procedures for assigning citations for debt collection 6 documented procedures, if any, showing how erroneous citations are removed from PA records for debt collection or procedures in place to ensure erroneous citations are not sent to multiple debt collection agencies

**THE PORT AUTHORITY OF NY & NJ**

FOI Administrator

April 27, 2016

Mr. Michael Thiel



Re: Freedom of Information Reference No. 16479

Dear Mr. Thiel:

This is in response to your November 16, 2015 request, which has been processed under the Port Authority's Freedom of Information Code, copy enclosed, for Request any and all documents related to Citation T031215482201 06-03-12 which should include, but not be limited to, the following: 1 transcripts of telephone calls between THIEL and PA disputing the above mentioned citation 2 photographic evidence of violation which was refused in aforementioned telephone calls 3 letter from THIEL to PA Executive Director regarding the above mentioned citation 4 any internal PA communication regarding citation T031215482201 or letter to PA ED regarding the matter 5 documented procedures showing resolution process for citations and documented procedures for assigning citations for debt collection 6 documented procedures, if any, showing how erroneous citations are removed from PA records for debt collection or procedures in place to ensure erroneous citations are not sent to multiple debt collection agencies

Material responsive to your request can be found on the Port Authority's website at <http://corpinfo.panynj.gov/documents/16479-O/>. Paper copies of the available records are available upon request.

Certain portions of the material responsive to your request are exempt from disclosure as, among other classifications, personal privacy.

Please refer to the above FOI reference number in any future correspondence relating to your request.

Very truly yours,

A handwritten signature in black ink, appearing to read "William Shalewitz".

William Shalewitz  
FOI Administrator

Enclosure

*4 World Trade Center, 18th Floor  
150 Greenwich Street  
New York, NY 10007  
T: 212 435 3642 F: 212 435 7555*

20 August 2012

Patrick J. Foye  
The Port Authority of NY & NJ  
2 Montgomery Street, 4th Floor  
Jersey City, NJ 07302

Dear Mr. Foye:

I feel I have exhausted my options in dealing with the E-Z Pass VIOLATIONS PROCESSING CENTER to resolve my concern and I'm now turning the matter over to your authority for resolution. I received a notice of violation (Number T031215482201) indicating that my vehicle, a small motorcycle, passed through a tollbooth at the George Washington. I replied to the address indicating my vehicle was not present and requested the evidence that the Port Authority used to make this determination.

I then received a second notice, without any acknowledgement of my initial response, indicating "impending collection / legal action," to which I responded to in a telephone call. The customer service representative indicated that one of the letters on the license plate appeared to be transcribed incorrectly and that the vehicle did not look like a motorcycle. Again my response for a copy of the image was not granted, but I thought the matter had been resolved.

It was to my surprised that I received a letter from a collection agency indicating that I was responsible for this debt. Please either provide the proper evidence of my guilt related to this violation or stop having both the Port Authority and its collection agency contact me for this violation.

I'm assuming your fee is to recoup administrative cost and I will gladly accept a \$50 credit in Port Authority tolls and other charges for my repeated effort to resolve this matter amicably. I understand the Port Authority's mission to collect tolls to maintain infrastructure and subsidize mass transit for the greater good of the community, but I also consider it unfortunate to have to prove my innocence without access to a platform to effectively petition and the basic right of discovery. Your organization's prompt attention to this matter will be greatly appreciated.

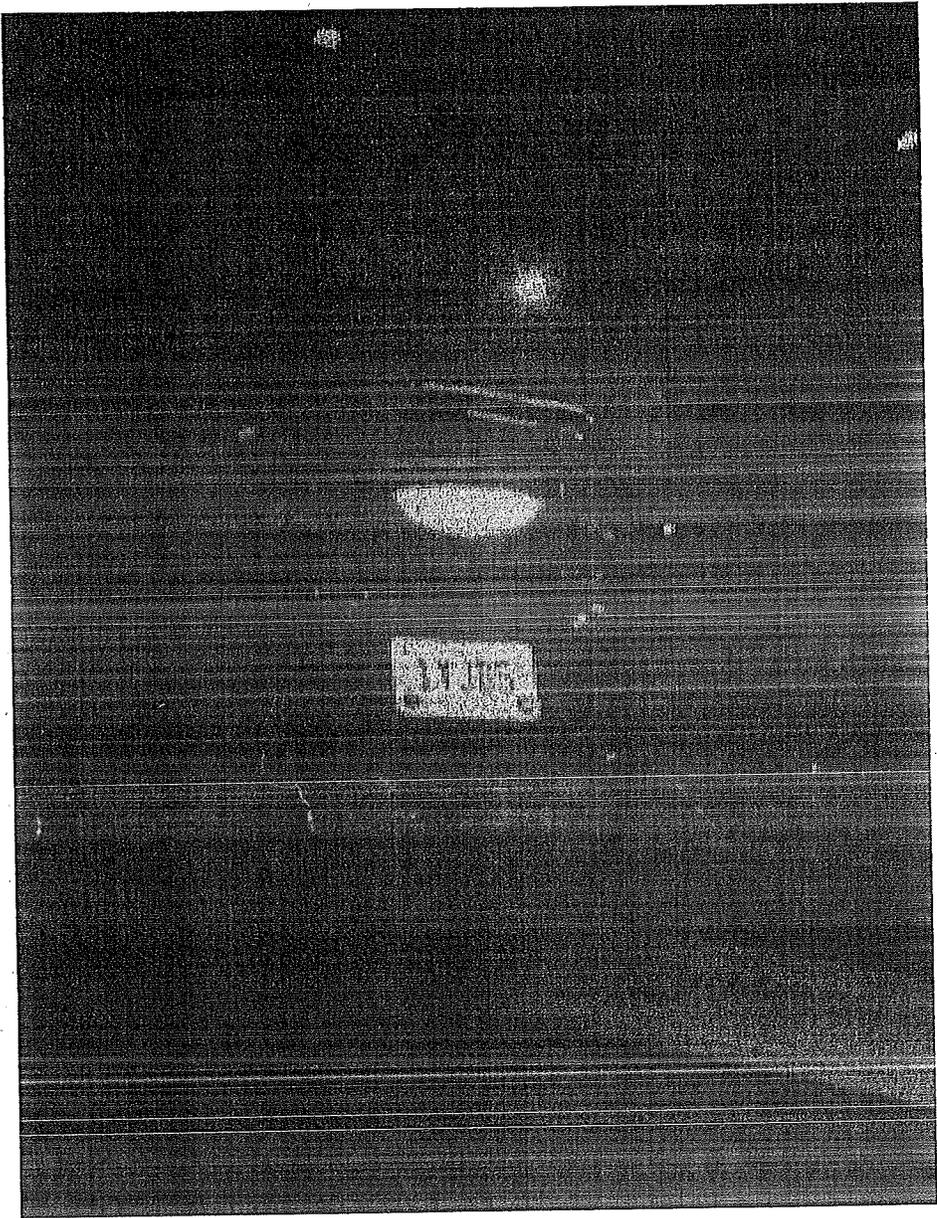
Sincerely,



Michael Thiel

C: VIOLATIONS PROCESSING CENTER VIA FAX (1.718.313.9701)

ENCLOSURE: VIOLATION NOTICE & VEHICLE REGISTRATION



E-ZPass NY Service Center  
Violation Processing Unit  
PO Box 15186  
Albany, NY 12212-5186

08/28/12

	<u>Violation Number</u>	<u>Toll</u>	<u>Fee</u>
RE:	T031215482201-01	\$12.00	\$50.00

**Michael Thiel**

Dear Sir/Madam,

After careful review of your Port Authority of New York & New Jersey toll violation dispute, the following determination has been made:

The above referenced violation(s) are in collections. You must follow the instructions on the Allied Interstate notice for all payments and disputes.

For additional information, call 1-800-652-7533.

Be sure to include reference number 443900882 with all correspondence. Thank you.

Clerk      5361

E-ZPass Customer Service Center  
Port Authority of New York & New Jersey Violation Unit





THE PORT AUTHORITY OF NY & NJ

IMPENDING COLLECTION / LEGAL ACTION

MICHAEL THIEL

NOTICE DATE:	07/06/2012
Toll(s) Due	\$12.00
Fee(s) Due	\$50.00
<b>Total Due:</b>	<b>\$62.00</b>

You have not responded to the Notice of Violation Enforcement Action requesting payment for the violation(s) listed below. This is your final notice and payment in full is required immediately. If payment has been submitted, please disregard this notice.

Failure to respond to this notice may result in referral of this debt to a collection agency and possible civil penalties as determined by a court of law.

New York Unconsolidated Laws (Section 6902) and New Jersey Statutes Annotated (32:1-154.2) prohibits vehicular crossings except upon payment of tolls and other charges as prescribed by the Port Authority and declared unlawful for any person to refuse to pay, or to evade or attempt to evade payment of such tolls and other charges.

VIOLATION TRANSACTION(S)

Violation Number	License Plate/ Tag #	Plaza	Lane	Date	Time	Toll	Fee	Total
T031215482201-00001		GWL	62	05/21/12	04:48:42	\$12.00	\$50.00	\$62.00
TOTAL AMOUNT DUE						\$12.00	\$50.00	\$62.00

PAYMENT OPTIONS:

- Credit Card:** Payment in full may be made by credit card at [www.e-zpassNY.com/payviolation](http://www.e-zpassNY.com/payviolation), by calling 1-800-333-8655 and using our automated phone system, or by completing the coupon below and mailing it in the envelope provided to VIOLATIONS PROCESSING CENTER, PO BOX 15186, ALBANY, NY 12212-5186 or Fax: 718-313-9701.
- Check or Money Order:** Make payable in U.S. funds to the Port Authority of New York and New Jersey, mail payment in the envelope provided to VIOLATIONS PROCESSING CENTER, PO BOX 15186, ALBANY, NY 12212-5186. Be sure to include the coupon below and write the violation number(s) on your check or money order. A fee of \$25.00 may be assessed for any check returned for non-payment. Please do not send cash.

If you are a valid E-ZPass customer or would like to appeal the violation(s) listed, please see the back of this notice for further instructions.

DETACH COUPON BELOW

MICHAEL THIEL  
Violations Processing Center  
PO BOX 15186  
Albany, New York 12212-5186

Violation#:	T031215482201
Total Due Immediately	\$62.00
Payment Enclosed: \$	<input type="text"/>

Check Enclosed

Credit card payments (VISA, AMEX, Discover, MasterCard) or go to [www.e-zpassNY.com/payviolation](http://www.e-zpassNY.com/payviolation)

Credit Card Number

/

Expiration Date

Signature \_\_\_\_\_

Date: \_\_\_\_\_

I authorize the Port Authority of New York and New Jersey to immediately charge my credit card the total amount shown in the "Payment Enclosed" box.

PAC

## Customer Certification / Declaration of Appeal

If the violation(s) listed on the front of this notice identify your E-ZPass Tag number(s), then on the date(s) the violation(s) occurred either your E-ZPass account had insufficient funds or the tag used was in suspended status for a prior speed violation. In either event, you are required to pay the toll and fee. Please follow Payment Options on the front of this notice.

### CUSTOMER CERTIFICATION INSTRUCTIONS

THIS SECTION IS FOR E-ZPass  
CUSTOMERS ONLY

If the violation(s) listed on the front of this notice provides a license plate number, an E-ZPass Tag was not detected in the toll lane on the date of the violation and the license plate was not listed on an E-ZPass account. If you are a valid E-ZPass customer, please choose one of the options below:

#### E-ZPass New York Customer

If your tag number starts with 004, 005 or 008, check box labeled A1 below and provide your name and E-ZPass account number.

#### Other E-ZPass Customer

If your E-ZPass Tag number does not start with 004, 005 or 008, check box labeled A2 below and provide your name and E-ZPass account number. Enclose payment for the toll amount due.

### APPEAL INSTRUCTIONS

THIS SECTION IS TO DISPUTE THE VALIDITY OF THIS VIOLATION FOR THE  
FOLLOWING REASONS:

- 1) The vehicle bearing the license plate listed on the front of this violation notice was sold prior to the date of this violation. Check the box labeled B1 below and attach the Bill of Sale.
- 2) The vehicle bearing the license plate listed on the front of this violation notice was stolen prior to the date of this violation. Check the box labeled B2 below and attach a copy of the police report citing the date the vehicle was stolen.
- 3) The license plate listed on the front of this violation notice was surrendered prior to the date of this violation. Check the box labeled B3 below and attach a copy of the license plate surrender receipt you received from the Department of Motor Vehicles.
- 4) The license plate listed on the front of this violation notice is registered to you but you declare that this vehicle was not at the location indicated in the notice. Check the box labeled B4 below and attach a copy of the vehicle registration.
- 5) Other – You are disputing this violation for another reason. Check the box labeled B5 below and provide an explanation.

*Your appeal will be reviewed and you will be notified of the determination by mail.*

Violations Processing Center: P.O. Box 15186, Albany, NY 12212-5186. 800-333-8655, Fax#: 718-313-9701  
Visit us on the web at: [www.e-zpassNY.com](http://www.e-zpassNY.com)



DETACH COUPON BELOW (REMEMBER TO INCLUDE YOUR PAYMENT)

#### PART A - CUSTOMER CERTIFICATION

I am an E-ZPass account holder currently in good standing and had a valid Tag in the vehicle at the time of the violation.

A1 - NY E-ZPass Customer: I authorize E-ZPass to update license plate NJ 1VJD5 to my account listed below and to deduct the toll due and dismiss the fee.

Or

A2 - Other Agency E-ZPass Customer: I have updated my E-ZPass account (number provided below) to include license plate NJ 1VJD5. Attached find a check for the toll amount due. I understand that payment cannot be deducted from my E-ZPass account.

Account Name:

Account Number:

I claim that I am not liable for:

- B1 - VEHICLE SOLD (attach Bill of Sale)
- B2 - VEHICLE STOLEN
- B3 - SURRENDERED LICENSE PLATE
- B4 - VEHICLE NOT PRESENT
- B5 - OTHER (attach addit. info)

#### VEHICLE REGISTRATION



GOOD THRU: 07/2013

PLATE NO:	GY	T25	GW:0	AX:2
VIN:	YAM 2005 MC			
	MICHAEL THIF		MOTORCYCLE	53
		T		
	NJ 08620	RENEWAL		FEE: 65.00
		WW201217800002403		

SEE LETTER

### Notes List

Note Type	Note Sub Type	Created On	Note Description	Created By	Last Updated	Last Updated By	Accnt Number	Created Date
VIOLATION	VIOLATION	7/17/2012 03:01:29 PM	dispute violation.....BRIANNA -- Note Added by Employee_id : 8719, PPTL Balance = \$0.00, ViolBalance = \$-62 @ 7/17/2012 15:1:59	ZMTSICL1469	7/17/2012 03:01:29 PM	ZMTSICL1469		2012-07-17

Note Type	Note Sub Type	Created On	Note Description	Created By	Last Updated	Last Updated By	Acct Number	Created Date
DISPUTE - VIOLATION	LICENSE PLATE	8/28/2012 08:27:46 AM	T031215482201-01, SENT DTR REQ TO CONTACT COLL.... -- Note Added by Employee_Id : 5361, PPTL Balance = \$0.00, ViolBalance = \$-62 @ 8/28/2012 8:27:59	ZMTSICL462	8/28/2012 08:27:46 AM	ZMTSICL462		2012-08-28

**Addresses**

Address Type	Address Line 1	Address Line 2	Non AET Flag	AET Flag	Zip Code	Zip+4	City	State	Country	Created Date	Nixie Status	Nixie Date	Version	Address Cleansed Flag	NCOA Flag	DPV Code	Address Source
VIOLADDR			☑							6/2/2012			0		☑		DMVRESP

### 5.23.2.2 Procedure

The clerk performs TRANSFER RESPONSIBILITY function in Vector for each name and address provided. This function is performed in the Notice Transfer of Responsibility (TOR) screen:

- Accesses Violation account by transaction number
- Selects violation(s) to be transferred by checking box(s)
- Inputs name and address information and saves

Saves transaction simultaneously and automatically dismisses the original violation utilizing dismissal code DITR and resets the transaction and name and address data for the ACCOUNT CREATION queue.