

**Torres Rojas, Genara**

FOI #14965

**From:** Agustin\_ngtse@singaporeair.com.sg  
**Sent:** Monday, June 02, 2014 5:10 PM  
**To:** Duffy, Daniel  
**Cc:** Torres Rojas, Genara; Van Duyne, Sheree; American, Heavyn-Leigh  
**Subject:** Freedom of Information Online Request Form

Information:

First Name: Agustin  
Last Name: Ngtse  
Company: Singapore Airlines  
Mailing Address 1: Terminal 4, JFK International Airport  
Mailing Address 2: Room 462.008  
City: jamaica  
State: NY  
Zip Code: 11430  
Email Address: [Agustin\\_ngtse@singaporeair.com.sg](mailto:Agustin_ngtse@singaporeair.com.sg)  
Phone: 2125186699  
Required copies of the records: Yes

List of specific record(s):

We operate a A380 from JFK to Frankfurt and on the 7th of July 2013, weather caused our flight to wait on the runway for 2 hours. A passenger connecting to said flight is now taking Legal action in Germany toward Singapore Airlines due to the late arrival of the flight. We would like to request a statement from Port Authority on the operation that evening which includes the estimated taxi time for flights, reason for long taxi time, weather conditions on the 7th of July 2013 and operational difficulties.

FOI Administrator

June 10, 2014

Mr. Agustin Ngtse  
Singapore Airlines  
Terminal 4, JFK International Airport, Room 462.008  
Jamaica, NY 11430

Re: Freedom of Information Reference No. 14965

Dear Mr. Ngtse:

This is a response to your June 2, 2014 request, which has been processed under the Port Authority's Freedom of Information Code, (the "Code", copy enclosed), for a copy of "a statement from Port Authority on the operation that evening which includes the estimated taxi time for flights, reason for long taxi time, weather conditions on the 7th of July 2013 and operational difficulties."

Please be advised that we have searched our files and found no records responsive to the request.

You may wish to contact the Federal Aviation Administration for records responsive to your request.

Please refer to the above FOI reference number in any future correspondence relating to your request.

Sincerely,



Daniel D. Duffy  
FOI Administrator

Enclosure